



Leading Hybrid Teams

Course Description

From 2020-2021, companies around the world moved work from central spaces into all variations of remote situations. Employees and leadership teams adapted as best they could, and work continued among a wide array of personal and professional circumstances. As the world now moves into a new era where hybrid teams are the next normal, there is a need to reflect and put best practices in place. This workshop explores how people leaders can prepare to lead their teams effectively as hybrid arrangements become the working standard.

Outcomes:

- Proof your writing and grammar to avoid any embarrassing negative judgments
- Structure and outline ideas intelligently and professionally
- Avoid pitfalls of email & use it purposefully to generate the desired action from readers
- Learn and practice a writing style conducive to persuade and influence a business audience

Course Outline

- Assess how and why you see things vs. how others see them
- Review the types of bias involved in perspective, especially about proximity
- Learn steps for working with cognitive traps
- Create new norms with your hybrid team
- Build consensus to get buy-in on norms
- Set boundaries using new team norms as guardrails

