



Leadership: Setting the Foundation

Course Description

In this workshop, participants will learn how to maximize their first 100 days as a new manager by establishing trust. Whether they're new to a team, new to the organization, or transitioning from being a peer to managing the team, establishing trust from the beginning is cornerstone to their success. This course will prepare them for the handoff as they learn ways to build trusting relationships, empower team members, avoid micromanagement, turn empathy into action, and ultimately establish a new team culture.

Outcomes:

- Facilitate a smooth transition by building trust in your first 100 days
- Get the best out of your team by empowering them
- Understand what motivates team members to lead and support them effectively
- Demonstrate your competence by taking action on what's most meaningful to your team
- Gain loyalty by being honest and approachable

Course Outline

- Ways to build trust in your first 100 days
- How to empower your team
- Turning empathy into action
- Practice using tools to help you succeed as a new manager
- Make the team your own—establishing yourself as the leader