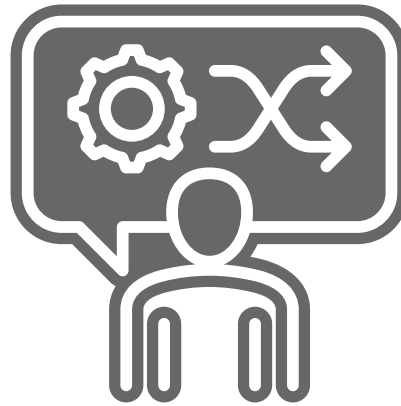




## Course Description

Employees are constantly experiencing change at work. Whether you are planning for a forthcoming change initiative or currently executing one, this course will introduce essential information and best practices that will improve adoption. The goal with change management is to help employees successfully and smoothly transition from a current state to an ideal future state.



## Course Outline

- Define what change management is
- Explore all phases of the change management process
- Learn the key roles and how to work effectively with each
- Create a change management plan using the CSC Framework
- Examine strategies for avoiding costly mistakes and the dangers of change fatigue

## Outcomes

- Understand key components of the change management process
- Define roles and responsibilities involved in the change process
- Engage key stakeholders to get them onboard with a change initiative
- Create a change management plan, focused on communication, skills, and collaboration
- Recognize and avoid costly mistakes associated with change