



Communicating Across Borders

Course Description

Communicating Across Borders will help you better communicate, collaborate, and work together within a multicultural organization. One of the keys to doing this effectively is to recognize and understand the differences between cultures, including how different cultures build trust, ways they communicate, and how they lead and make decisions. Once familiar with these differences, we look at ways to adapt our approach to create strong, effective, and lasting, working relationships.



Course Outline

- A model to help communicate and collaborate across borders
- Characteristics that can help distinguish between cultures
- The importance of looking at characteristics from multiple viewpoints
- How to navigate and appreciate our cultural differences and commonalities
- Learning how to adapt to the tendencies and preferences of others

Outcomes

- Apply a 3-step model to better communicate and collaborate across borders
- Recognize and understand the different ways cultures communicate and collaborate
- Look at characteristics from multiple viewpoints to further understand the people we work with
- Learn how to navigate and appreciate our cultural differences to improve our ability to communicate and collaborate
- Appreciate and embrace our cultural diversity to bring a collective strength