



# Managing Up

## Course Description

Managing Up creates a healthy, productive relationship with your manager and moves your development forward. Relationships can be particularly challenging in the hybrid workplace where your interactions with managers may be more limited. Intentionally managing up using key practices makes both your job and your manager's job easier and more collaborative, whenever and wherever you may be working.



## Course Outline

- Three keys to managing up
- Social styles model
- Establishing feedback norms
- The ABCs of meeting to manage Up
- Know the ROPES: Planning an agenda during advanced preparation
- Navigating difficult situations

## Outcomes

- Understanding what managing up is and how it works
- Communicating with your manager using best practices
- Collaborative problem solving for accountability and consensus
- Developing plans to document and share continuous feedback