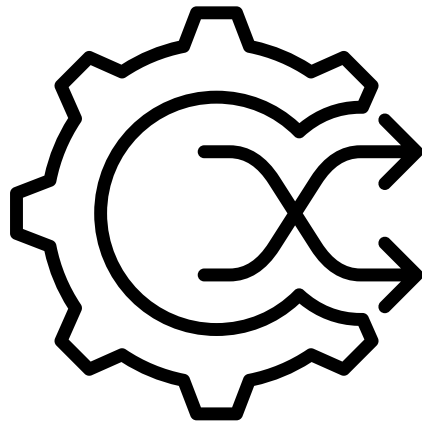




## Course Description

Employees are constantly experiencing change at work. Whether you are planning for a forthcoming change initiative or currently executing one, this course will introduce essential information and best practices that will improve adoption. The goal with change management is to help employees successfully and smoothly transition from a current state to an ideal future state.



### What We'll Explore

- Components and roles of change
- Creating a change plan
- Avoiding costly mistakes

### Course Outline

- Define change management
- Explore the change management process
- Learn the key roles and how to work effectively with each
- Create a change management plan using the CSC Framework
- Examine strategies for avoiding costly mistakes and the dangers of change fatigue